



330 / 5020

The Occupier  
5 Spenceley Place  
Aldbrough St. John  
RICHMOND  
DL11 7TQ

17<sup>th</sup> April 2024

Hello

We're writing to you because although much of your area will be upgraded to a full fibre network soon, your property is not in plan to be included in the commercial build. However, there is a way to ensure you don't miss out.

Openreach are running a scheme in your area to encourage properties like yours to take advantage of government funding which could contribute to the cost of upgrading your broadband infrastructure. Through the **Gigabit Broadband Voucher Scheme information - GOV.UK (www.gov.uk)** eligible properties can claim a voucher of up to £4,500 to use with a network supplier.

To be included in the build plans, and to look forward to gigabit – capable broadband speeds you need to:

- Check your eligibility for the scheme at **www.openreach.co.uk/connectmycommunity** and then fill out your details to pledge your voucher towards the scheme.
- We'll then request your voucher from the government, and they'll send you an email to confirm your pledge details.
- When we get enough people to pledge and validate their vouchers, we'll continue with the build. This can take up to 12 months, and some properties may go live before others.
- When the network build is complete, we'll let you know, then it's time to place your order with a provider of your choice. This is a key condition of the voucher funding\*.

This is your chance to be included. Pledge your voucher at **www.openreach.co.uk/connectmycommunity**.

Yours sincerely

Openreach Fibre Community Partnership Team

\* Voucher pledge terms | Openreach